

# W. Bruce Funderburk

E: bruce@willbfun.com  
P: 980-229-1967

## Summary

- Over 18 years of experience with ColdFusion Development
- 9+ years of Management experience
- 7+ years as Development Lead
- Strong experience with SQL server
- Day-to-day IT operations
- Assist Project Manager
- Manage development teams
- Oversee components in the SDLC using Agile and Scrum
- Provide visibility to team impediments and risks
- Coach and mentor agile team
- Report metrics against goals
- Achieve project goals while being sensitive to the overall business goals
- Identify and resolve conflicts within the project team
- Coach, mentor, motivate and manage team members
- Understand the technical flow behind the requirements

## Managerial Experience

- C level exposure, planning, recommendations, and guidance
- Solution driven, creative, dependable
- Works with Project Manager and CIO to plan, assign and direct work
- Work with employees to establish personal goals
- Document and deliver annual performance appraisals
- Address performance problems through corrective action and dismissal while keeping an ongoing written record of performance problems
- Resolve conflict between colleagues
- Work with other department managers on application and workflow issues

## Technical Skills

- ColdFusion 5/6/MX/8/9/10/11, JavaScript, JQuery, Responsive CSS, Bootstrap, Html, CSS, Ajax, XML, IIS
- UI design, Adobe Creative Suite, UI testing
- SQL, Stored Procedures, Database triggers, MS Access, Flat files

## Experience

*2009 (Sep. - Present) Healthgram, Inc. Charlotte, NC*

Senior Web Application Developer

- Develop and maintain critical business web based applications.
- Develop and maintain internal Coldfusion applications.
- Initiative project planning and scoping.
- Plan and follow team development standards.
- Research and recommend product and solution enhancements.
- Develop prototypes for consideration.

*2008 (Feb.) – 2009 (Sep.) Total Billings Inc.*

*Charlotte, NC*

Director of Professional Services

- Report directly to the President.
- Schedule and assign all new implementations.
- Create and analyze data for billing.
- Analyze new technology and vendor partnerships.
- Over see all change management.
- Work with sales to facilitate new customer ventures.
- Implement new applications to work more effectively with production.

*2005 (Dec.) – 2008(Feb.) Standard Register Company*

*Monroe, NC*

Technical Manager South POD

- Reported to Director of POD out of Dayton, OH
- Generated over 1 million in revenue for the South every year
- Created estimates and time lines for incoming work
- Provide career development paths and merit increases
- Provide development timelines and deliverables
- Managed all HR aspects of the Technical Team
- Successful SAS70 audits and compliance
- Root Cause and Issue resolution
- Created SDLC documentation and procedures

*2000 – 2005 (Nov.) American City Business Journals*

*Charlotte, NC*

Information Services Manager

- Planned and staffed an IS group to build a corporate Intranet
- Key point of HR processing and benefits management
- Reported to COO for all business
- Prepared cost analysis on software and training
- Created profit results, costs reports, yearly budgets
- Managed all HR related tasks for team

1998 - 2004 *Web Hut Design, Inc.*

*Charlotte/Stanfield, NC*

Owner/Developer

- Grew at a rate of 200% in 3 years.
- 95% customer retention.
- Over 90% of clients accrued by referral
- Responsible for all web development

1998 - 2000 *CT Communications, Inc.*

*Charlotte/Concord, NC*

Internet Development Manager

- Responsible for ramping up an Internet Development Division
- Develop budget goals and growth plans
- Assist sales close on development contracts
- Strategic growth plans and market exposure
- Reported directly to the VP of Sales
- Recruit sales staff, designers, and programmers

1995- 1998 *Sunbelt Video, Inc.*

*Charlotte, NC*

Marketing Coordinator, Web Developer, Internet Manager

- Produced all advertising and marketing materials
- Web site design and development
- Programmed dynamic web sites
- Marketing campaigns and promotions

1985 – 1995 *Technical Associates, Inc.*

*Charlotte, NC*

Graphic Designer/Technical Illustrator

- Product and Machinery Illustration.
- Product manuals and brochures.
- Company brochures and marketing materials.
- Desktop publishing and design.